



# Town of Westford Westford Power Options Program

January 16, 2024

Dear Westford Electricity Customer,

The Town of Westford is offering Westford Power Options Program (Westford POP), which provides new Town-vetted options for electricity supply. National Grid will continue to deliver your electricity, however, the electricity supplier was chosen by the Town of Westford through a competitive bid process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

**You will be automatically enrolled in the Westford POP product, “Westford POP Standard,” as of your March 2024 electricity meter read, unless you choose one of our optional products or choose to opt out.**

**To opt out and avoid automatic enrollment in the Westford Power Options Program, you must do one of the following before February 19, 2024:**



**mail and postmark the enclosed opt-out card**

OR



**call Constellation at (833) 461-0813**

OR



**submit the opt-out form at [MassCEA.com/Westford](https://MassCEA.com/Westford)**

Participants may also opt out of Westford Power Options Program at any time during the Program without penalty. Please read further to learn more about Westford POP.

## WESTFORD POP GOALS



### Renewable Energy

Westford POP’s standard product includes more renewable energy certificates, known as Massachusetts Class I RECs, than required by the Commonwealth. This means you are helping to support the growth of renewable energy in our region. Optional products that include a higher amount of renewable energy certificates are also available and described below.



### Electricity Choice

Westford POP offers different electricity supply choices with different levels of renewable energy certificates to match your budget and climate goals.



### Competitive and Stable Prices

All Westford POP prices are fixed through November 2025, whereas National Grid Basic Service prices change every nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Westford POP offers options that are intended to be price competitive with National Grid Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Westford’s contract and may therefore be above or below Westford POP rates in any given period.

## WESTFORD POP OPTIONS

### Standard Product

- 1 Westford POP Standard:** This is the **standard product** that you will be automatically enrolled in if you do nothing. It adds 10% voluntary renewable energy (MA Class I RECs) to the minimum renewable energy standards required by Massachusetts. This product helps you be a climate leader, while still focusing on competitive prices. The goal for this product is to be equal to, or lower than, average National Grid Basic Service rates over Westford’s contract term. However, as Basic Service rates change, **savings cannot be guaranteed** for any given period.

### Other Products

Westford POP also offers optional electricity products, each with differing amounts of renewable energy certificates relative to state requirements. To enroll in either of these optional products, you must contact the supplier, **Constellation**, at (833) 461-0813, or sign up on the program website: [MassCEA.com/Westford](https://MassCEA.com/Westford).

- 2 Westford POP Gold:** This is an **optional product**. It adds voluntary renewable energy certificates (MA Class I) to the renewable energy standards set by the Commonwealth to total one hundred percent (100%) of a customer’s electricity consumption.
- 3 Westford POP Basic:** This is an **optional product**. It includes the minimum amount of renewable energy certificates required by the Commonwealth.

## WESTFORD POP PRICING

	Electricity Supply Product	Renewable Energy Certificates (RECs)	Residential	Commercial	Large Commercial and Industrial (C&I)	Price Period
Westford POP	<b>Westford POP Standard (standard)</b>	Adds 10% voluntary renewable energy (MA Class I RECs)	\$0.16178/kWh	\$0.16178/kWh	\$0.16178/kWh	<b>March 2024 - November 2025</b> Rates apply to service beginning and ending on the days of the month that your meter is read.
	<b>Westford POP Gold (optional)</b>	Adds voluntary renewable energy (MA Class I RECs) to total 100%	\$0.17282/kWh	\$0.17282/kWh	\$0.17282/kWh	
	<b>Westford POP Basic (optional)</b>	Meets MA renewable energy requirements	\$0.15784/kWh	\$0.15784/kWh	\$0.15784/kWh	
<b>What You Have Now</b>	<b>National Grid Basic Service</b>	Meets MA renewable energy requirements	\$0.18213/kWh	\$0.17262/kWh	WCMA \$0.14394/kWh	<b>November 1, 2023 - July 31, 2024</b> Residential and Commercial*  <b>February 1, 2024 - April 30, 2024</b> Large C&I*
<p><b>*No guarantee of savings.</b> National Grid Basic Service rates for electric supply change every nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. National Grid Basic Service rates may be above or below Westford POP rates for customers during any given period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p><b>Rates indicated above are for Supply Services only.</b> Commission fee for all Westford POP products is included in above rates. This fee is \$0.001/kWh for the aggregation consultant. Rates also include taxes which are billed as part of the power supply charge.</p>						

## WESTFORD POP PARTICIPATION

To enroll in the Westford POP Westford POP Standard product, you do not need to take any action. To enroll in an optional Westford POP product, contact the supplier, Constellation, or use the online form at [MassCEA.com/Westford](https://www.masscea.com/Westford). If you don't wish to participate, mail and postmark the enclosed opt-out card on or before **February 19, 2024** to avoid automatic enrollment in the Westford POP program.

**Budget Plan or Eligible Low-Income** delivery rate consumers will continue to receive those benefits from National Grid.

**Solar Electricity Consumers** will not be impacted and will continue to receive their net metering credits while participating in the Program.

**Exit Terms for Basic Service:** There is no penalty charge for leaving National Grid's Basic Service, however, Industrial customers (G-2 and G-3) may receive a reconciliation charge or credit. If you have already chosen a Green Power supply option on your own, you must opt out of this Program. This will ensure you continue to receive your electricity from that Green Power Supply.

**You can leave the Program any time** after you have enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to National Grid's Basic Service on the next available meter read.

**How to access information about Basic Service:** visit [www.mass.gov/info-details/basic-service-information-and-rates](https://www.mass.gov/info-details/basic-service-information-and-rates), or call National Grid at (800) 322-3223.

**If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card.** This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

**Tax-exempt small business customers** must provide a copy of their Energy Exemption Certificate directly to Constellation via email at [CNETaxForms@constellation.com](mailto:CNETaxForms@constellation.com), fax at (877) 243-4968, or mail at Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002, in order to maintain their tax-exempt status.

## CUSTOMER SUPPORT & MORE INFORMATION

For more information visit [MassCEA.com/Westford](https://www.masscea.com/Westford), or call (844) 627-7232.

To select an optional Westford POP product, or to opt out of the Program, please contact **Constellation** at (833) 461-0813, 24 hours a day, or by email at [vst@constellation.com](mailto:vst@constellation.com).

# Opt-Out Reply Card



Town of Westford

Westford Power Options Program

*Account Number placeholder*

*Opt-Out Code placeholder*

X

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Date*

## Current Resident Name

1234 Main St

YourTown, MA 12345

**If you wish to participate in the Westford Power Options Program, you do not need to take any action. You will be automatically enrolled.**

## Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

**The envelope must be mailed and postmarked on or before February 19, 2024 to opt out of the Program before automatic enrollment.**