



Town of Douglas

DOUGLAS COMMUNITY ELECTRICITY AGGREGATION

October 15, 2025

The Town of Douglas is pleased to introduce you to our electricity supply program, Douglas Community Electricity Aggregation (CEA). The program is designed to help our community members manage electricity supply costs and increase the use of renewable energy. This letter explains the program and your options.

Your account is scheduled for automatic enrollment in “Douglas Standard” supply beginning with your next available meter read.

Your new supply “Douglas Standard” costs less than National Grid’s current residential supply price.

You may opt out and not participate. You may also select another supply option offered by Douglas.

The deadline to opt out of the program before your enrollment begins is November 17, 2025.

Douglas CEA is a group purchasing program for electricity supply offered by the Town. Your electric bill from National Grid has two sections: Supply (the source of electricity) and Delivery (getting electricity to you). As your utility, National Grid will always manage Delivery. If you participate in Douglas’s program:

- **What changes?** Participation in the program will only change the name of the supplier and the cost of supply, shown in the Supply section of your electric bill from National Grid.
- **What stays the same?** Everything else remains the same. Delivery costs from National Grid are not impacted. National Grid will continue to manage all electricity billing. All existing payment arrangements, such as budget or balanced billing and low-income rate class discounts, remain in effect. Any solar net metering credits or other solar benefits also stay the same. National Grid will continue to respond to power outages and maintain poles, wires, and your meter.

Douglas CEA is a municipal aggregation program. More than 200 cities and towns operate similar programs. Massachusetts law structures the program as automatic enrollment and requires that customers have the opportunity to opt out before enrollment. You can opt out of the program at any time, without penalty.

DOUGLAS’S SUPPLY PRODUCTS

Our automatic enrollment product, Douglas Standard, is designed to be cost-competitive and contains the minimum renewable energy required by the State. You may also elect an option with more renewable energy.

Our prices are fixed for 36 months, from November 2025 until your November 2028 meter read.

DOUGLAS STANDARD (Auto-enroll)	DOUGLAS PLUS (Option)
14.346 ¢/kWh	15.475 ¢/kWh
no additional renewable energy (63% in 2025)	adds renewable energy to total 100% (100% in 2025)

The National Grid Basic Service residential price is 15.484 ¢/kilowatt-hour (kWh) from August 1, 2025 – January 31, 2026, and contains the minimum amount of renewable energy required by the State. Because National Grid prices change frequently and future rates are unknown, future savings cannot be guaranteed.

If you participate in the program, your National Grid bill will show “Constellation NewEnergy (Douglas Agg)” as the supplier. The Douglas price will take effect as of your next meter read.

NEXT STEPS

- No action is necessary to receive the Douglas Standard product.
- To choose Douglas Plus, call our program’s electricity supplier, Constellation, at (833) 461-0813, or submit a request at MassCEA.com/Douglas.
- To continue with National Grid Basic Service for your electricity supply, you must opt out. **To opt out before being automatically enrolled, you must take one of the following actions on or before November 17, 2025:**

Postmark and mail the enclosed opt-out card *or* call Douglas’s supplier at (833) 461-0813 *or* submit the opt-out form at MassCEA.com/Douglas

PROGRAM COMPARISON TO NATIONAL GRID BASIC SERVICE

	National Grid Basic Service (If you opt out)	Douglas Standard (Auto-enroll)	Douglas Plus (Option)
Price			
Residential	15.484 ¢/kWh	14.346 ¢/kWh	15.475 ¢/kWh
Small Business	14.411 ¢/kWh		
Large Business	11.065 ¢/kWh* SEMA 10.725 ¢/kWh* WCMA		
Duration	August 1, 2025 – January 31, 2026*	36 Months: November 2025 until November 2028 Meter Reads	36 Months: November 2025 until November 2028 Meter Reads
Renewable Energy Content in 2025 (% of total)			
State required	63%	63%	63%
Voluntary (Class I sources)	0%	0%	37%
Total	63%	63%	100%
Supplier	National Grid	Constellation	Constellation

The program cannot guarantee savings beyond the current term of Basic Service, because future Basic Service rates are unknown.

*The duration for National Grid Basic Service for Large Business customers is three months: August 1 – October 31, 2025. Large Business utility prices have not been published as of the time this letter was generated.

- Program prices apply to service beginning and ending on the days of the month that your meter is read.
- Program prices only apply to the Supply portion of your electric bill. National Grid will continue to set the Delivery charges on your electric bill.
- Visit [MassCEA.com/Douglas](https://www.masscea.com/Douglas) for additional details about our program, including an easy-to-use calculator to compare costs.
- Tax-exempt small business customers participating in the program must provide a copy of their tax-exemption certificate directly to Constellation via email at CNETaxForms@constellation.com or mail to Attn: Tax Team, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 to maintain tax-exempt status.
- At the end of the pricing term in November 2028, you will be automatically renewed in your current product, which may have a higher or lower price and a different percentage of voluntary renewable energy as negotiated by the Town. The Town will announce price changes before any such change takes effect. Product details will always be available on the Town’s website for the program: [MassCEA.com/Douglas](https://www.masscea.com/Douglas).
- The State requires all electricity products to include a minimum amount of renewable energy. The Town voluntarily adds more Class I renewable energy to Douglas Plus. Class I renewables come from new sources located within, or delivered to, New England, and were built after 1997. Wind, solar, and low-impact hydropower are some of the most common sources that qualify for Class I. For more details on Class I sources and the minimum amount of renewables required by the State, see <http://www.mass.gov/service-details/program-summaries>.
- Information about National Grid Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call National Grid at (800) 322-3223.

QUESTIONS & SUPPORT

To make changes to your enrollment (opt out or enroll in a different product), use the online forms at [MassCEA.com/Douglas](https://www.masscea.com/Douglas), or call the supplier at (833) 461-0813. You may opt out of the program at any time with no associated fees or penalties.

- For questions or troubleshooting, please contact Good Energy, the Town’s consultant who manages the program, by using the online form on [MassCEA.com/Douglas](https://www.masscea.com/Douglas), or by calling (844) 627-7232.
- If you are receiving electricity supply from a competitive supplier, you may have signed up after this letter was created. To continue to receive your electricity from that competitive supplier and prevent any possible early termination fees, **you must contact Douglas’s supplier to opt out of the program.** You may do so using the online form on [MassCEA.com/Douglas](https://www.masscea.com/Douglas), or by calling the supplier at (833) 461-0813.